

NEW PRESCRIPTION BENEFITS FOR BYU & LDS BUSINESS COLLEGE!

BYU and LDS Business College are pleased to introduce new prescription drug benefits as part of the Student Health Plan! So you can access a wide array of generic prescription drugs, as well as limited brand-name medications.



Q. Who is VRx?

A. VRx isn't new to Deseret Mutual. In fact, we've worked together on a limited basis for several years. And beginning in 2011, VRx became our complete pharmacy benefits partner.

Q. So what are my new prescription benefits?

A. At the BYU Student Health Center (SHC) pharmacy, the plan pays 80% and you pay 20%. And if you're in downtown Salt Lake City, VRx's pharmacy at 60 East South Temple offers generic prescriptions at the same 80% benefit as the BYU SHC.

You're also welcome to purchase prescriptions at any pharmacy in VRx's network. At network pharmacies, the plan pays 60% and you pay 40%.

Q. What drugs are covered by the Student Health Plan?

A. Most generic medications are now covered. And certain brand-name drugs are also covered (including several asthma inhalers, as well as insulin). To find out if a specific drug is covered, please go to Deseret Mutual's Web site at www.dmba.com. Then choose the *Medical / Dental / Rx* tab at the top of the page. And under *Prescription Benefits* on the left-hand side, choose *Price a Drug*.

Q. Are there specific drugs that are not covered by the Student Health Plan?

A. Yes. The Student Health Plan does not cover:

- birth control
- acne medications
- sedative hypnotics (sleeping pills)
- drugs that are considered "specialty" medications (infertility medications are considered specialty medications, for example. So they're not covered by the Student Health Plan)

Q. Now that I have prescription benefits, what do I do?

A. When you go to a pharmacy to purchase a prescription, make sure you present your Deseret Mutual ID card with your prescription. And then pay the appropriate copayment when you pick up your medication (for more information about your ID card, see the following page).

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Q. When will I receive my new ID card?

- A. Each student will receive an identification card to be used for medical and prescription services. Students should receive their cards by the beginning of the semester. If your current address is different than the address you had when you enrolled, your card may not be deliverable by the postal service.

In this situation, or if you haven't received your card by the time you need it, you can print a temporary ID card from VRx on Deseret Mutual's Web site.

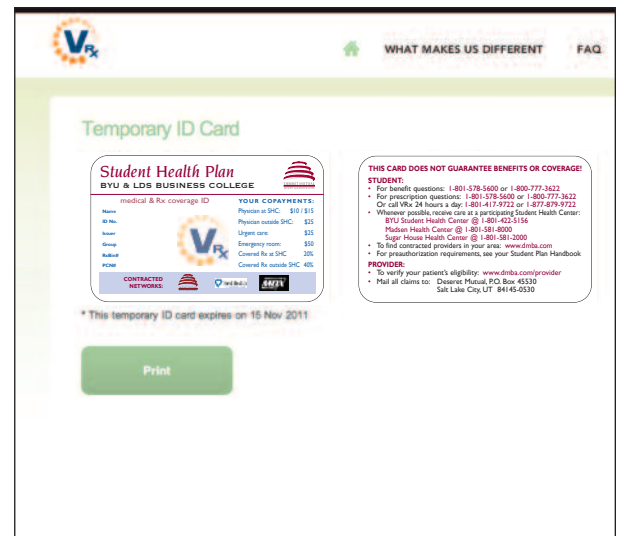
Q. So how do I print a temporary ID card?

- A. To print a temporary ID card, you'll need your Deseret Mutual Identification Number, or DMID — you'll enter this number as your *Login ID*. If you've been covered by the Student Health Plan before, you'll already be familiar with this number. But if you're new to the plan, simply call Deseret Mutual and we'll be happy to provide your number.

To be able to print the card, you'll also need to create an online profile so you can access Deseret Mutual's Web site. Then you'll be able to link to VRx to print the card. So go to www.dmba.com and enter your DMID. Then you'll be asked to give your password. If you already have an account, enter your information. If not, you'll see the *Create Web Login* page.

From there, enter your personal information and submit it. Your online profile will then be activated and you can access VRx by clicking on the *Medical/Dental/Rx* tab across the top of the page, and then clicking on *Go to myVRx* under *Prescription Benefits* on the left hand-side.

From there, choose *Customer Support* and *Print ID card*. Then you'll be able to use your temporary ID to fill prescriptions and take to your doctor's appointments. You can also request a permanent card online or by calling Deseret Mutual.



Q. What if I need my card today to purchase a prescription and I can't find it?

- A. Again, you can print a temporary ID card — to take to the pharmacy — from VRx at www.dmba.com.

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Q. Where is the link to VRx's Web site?

A. Again, go to Deseret Mutual's Web site at *www.dmba.com*. Click the *Medical/Dental/Rx* tab on the top of the page. Then click *Prescription Benefits* on the left-hand side of the page. And click on *Go to my VRx*.

Q. How do I know what my Student Health Plan benefits are?

A. Complete benefit information for students is available at *www.dmba.com*. And for medications, the tool *Price a Drug* will be very helpful in determining what your copayment will be when you fill a prescription.

Q. Where can I get a complete list of what medications are covered by the Student Health Plan?

A. We don't actually "publish" a list of covered medications. But again, the tool *Price a Drug* at *www.dmba.com* will give you the cost. And please keep in mind, the Student Health Plan primarily covers generic medications. You can also find out what's covered by calling VRx or Deseret Mutual's Pharmacy Team.

To reach VRx, call **1-801-417-9722** in the Salt Lake City area. Or call toll free at **1-877-879-9722**.

VRx also has a 24-hour help line. So if you need to call after regular office hours, simply use the same numbers listed above.

To reach Deseret Mutual, call **1-801-578-5600** in the Salt Lake City area or toll free at **1-800-777-3622** from 8 a.m. to 5 p.m., Monday through Friday — except on Wednesdays when office hours begin at 9 a.m.

To reach the Student Health Center Pharmacy, call **1-801-422-5171** from 8 a.m. to 6 p.m., Monday through Friday (except holidays).

Q. Am I covered between semesters?

A. If you've paid for Student Health Plan Extended Coverage, you'll have coverage between semesters.

Q. Where do I get my diabetic supplies?

A. You can purchase your diabetic supplies through the Student Health Center or from any of the many VRx participating pharmacies nationwide. The plan pays 80% and you pay 20%.

Q. Will my card have the same group number it's had in the past?

A. Your card will have the same group number. But participating pharmacies no longer use the group number to identify you as a Deseret Mutual member. Instead, pharmacies use both the PCN and RxBin numbers to identify you both as a member of Deseret Mutual and as a customer of VRx. Both numbers are shown on your ID card. But for your reference, the **PCN is 05490000** and the **RxBin is 610245**.

Q. Will I be able to see my prescription history over time?

A. Yes, you'll be able to see your prescription history from Deseret Mutual's Web site at *www.dmba.com*.