TruHearing



DMBA participants have access to special pricing on hearing aids and a personalized purchasing process through TruHearing.

TruHearing is not insurance—it's an independent company that provides savings on hearing aids. TruHearing provides exclusive discounts on a wide variety of the latest brand-name hearing aids.

This voluntary program is available to you and your family but you pay the entire cost.

TRUHEARING SAVINGS

TruHearing customers average \$980* in savings per hearing aid compared to national prices. Here are a few examples:

SAMPLE PRODUCTS	RETAIL PRICE	TRUHEARING PRICE	YOU SAVE
ReSound LiNX2 5	\$1,920	\$1,250	\$670
Starkey Halo i70	\$2,395	\$1,295	\$1,100
TruHearing Chime 500	\$1,850	\$895	\$955

To see more products and prices, visit <u>TruHearing.com</u>.

How does the TruHearing program work?

1. First, call TruHearing at 844-207-1682. A TruHearing consultant will answer your questions and schedule an appointment for you with a TruHearing contracted provider in your area. Because this is a special offer for DMBA participants, all appointments must be made through TruHearing.

Please be aware: Not all TruHearing providers are part of DMBA's preferred provider network. To maximize the hearing exam benefit available from your medical plan, coordinate with TruHearing to make sure your provider is contracted with DMBA.

- **2.** The provider will perform a comprehensive hearing exam. He or she will collect your copayment and bill DMBA for the exam.
- **3.** After the exam, the provider will recommend appropriate hearing aids from the list of TruHearing products and order them for you. You will pay TruHearing for the hearing aids. Financing is available through TruHearing.
- **4.** Your hearing aids will be shipped to the provider's office. You'll have a follow-up appointment so the provider can fit and program your hearing aids and train you on their use and care.

Every hearing aid purchase includes:

- Three provider visits for fitting and adjustments
- 45-day trial
- Three-year manufacturer's warranty for repair and one-time loss and damage replacement
- 48 free batteries per hearing aid

What else can you expect from TruHearing?

Quality and choice: Choose from a wide variety of the latest brand-name hearing aids.

Personal care: Local professional care from one of 3,800 TruHearing providers nationwide.

Batteries for less: Order 120 batteries for only \$39, conveniently delivered to your door, even if you purchased your hearing aids elsewhere.

Available financing: Financing is available through TruHearing for hearing aid purchases.

For more information, call 844-207-1683 or visit TruHearing.com

Hour of operation: Monday through Friday, 9 a.m. to 9 p.m. (Eastern Time)

THIS IS NOT INSURANCE. TruHearing provides discounts for hearing aid sales and professional services at selected hearing care providers. Professional services for fitting, programming, and three adjustment visits are included in the price of the hearing aids. The customer is responsible to pay for testing and all other post-fitting hearing care services. Participants accessing the program pay for all services at discounted prices. TruHearing® is a registered trademark of TruHearing, Inc.

TruHearing's hearing aid offerings are not sponsored, maintained, or contributed to by DMBA, and DMBA does not administer or otherwise exercise any authority with respect to TruHearing's offerings. As a matter of convenience to its participants, DMBA permits TruHearing to make its hearing aids available to participants under DMBA's employer-sponsored health benefit options, but DMBA has no other role with respect to TruHearing. Participation is completely voluntary.

^{*} Actual savings will vary depending on the product purchased.