# YOUR DESERT VALUE

# **Summary of Benefits and Coverage**

September 2023

### Dear Deseret Value Participant:

Enclosed please find your 2024 Deseret Value plan Summary of Benefits and Coverage. The Affordable Care Act of 2010 requires that this summary of your medical benefits be sent to you each year. It does not include information about dental benefits for which you may be eligible.

You can review online summaries of all medical plans for which you're eligible at www.dmba.com, where a glossary of terms is also available for your reference. If you'd prefer a printed copy, please call us and we'll send it at no cost to you.

As you review this summary, remember open enrollment is just around the corner. We encourage you to carefully review the open enrollment materials coming your way as you consider your healthcare needs for next year.

If you have questions about the contents of this document, call Member Services at 801-578-5600 or toll free at 800-777-3622.

Sincerely,

**DMBA** 

This document provides a brief description of benefits offered under the Deseret Healthcare Employee Benefits Plan ("Plan"). Full details are in the summary plan description (benefits handbook) and official Plan documents. We have made every effort to accurately describe the benefits and ensure that information given to you is consistent with other benefit-related communications. However, if there is any discrepancy or conflict between the summary plan description and Plan documents and the information in this document, the terms outlined in the summary plan description and Plan documents will control. You can view the summary plan description by logging into www.dmba.com.

Coverage Period: 01/01/2024–12/31/2024 Coverage for: Individual | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.dmba.com</u> or call 1-800-777-3622. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>,

<u>www.dmba.com</u> or call 1-800-777-3622. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-777-3622 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$400/individual or \$800/family for non-contracted providers	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes; services from all contracted <u>providers</u> , outpatient labs, behavioral health outpatient therapy and initial evaluation, and some preventive, primary, and urgent/emergent care from non-contracted <u>providers</u>	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit for this plan?</u>	\$5,600/individual or \$8,400/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, healthcare this plan doesn't cover, lifestyle screenings, prescription drugs, specialty pharmacy, temporomandibular joint (TMJ) dysfunction, the annual deductible, and the initial charge for not preauthorizing	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.dmba.com">www.dmba.com</a> or call 1-800-777-3622 for a list of	

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
Marian de la lacalida como	Primary care visit to treat an injury or illness	\$20 copayment	\$25 copayment	You pay an additional \$5 for after-hours visits. You may have to pay for services that aren't
If you visit a health care provider's office or clinic	Specialist visit	\$35 <u>copayment</u>	\$40 copayment	preventive. Ask your provider if the services
provider 5 office of chillion	Preventive care/screening/ immunization	No charge	\$25 <u>copayment for primary</u> <u>care; \$40 for specialist</u>	needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge for outpatient lab work; 30% coinsurance on X-rays	No charge for outpatient lab work; 40% coinsurance on X-rays	You may be required to <u>preauthorize</u> ; failure to <u>preauthorize</u> results in denial or \$200 penalty.
	Imaging (CT/PET scans, MRIs)	30% coinsurance	40% coinsurance	You may be required to <u>preauthorize</u> ; failure to <u>preauthorize</u> results in \$200 penalty.
16	Generic drugs	50% coinsurance	Not covered; you pay 100%	Submit claims from non-contracted <u>providers</u> for possible reimbursement.
If you need drugs to treat your illness or condition More information about	Preferred brand drugs	50% coinsurance	Not covered; you pay 100%	Submit claims from non-contracted <u>providers</u> for possible reimbursement.
prescription drug coverage is available at	Non-preferred brand drugs	Not covered; you pay 100%	Not covered; you pay 100%	—None—
www.dmba.com	Specialty drugs	45% <u>coinsurance</u> ; mail order capped at \$195 per <u>prescription</u>	Not covered; you pay 100%	Some specialty drugs aren't covered.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	40% coinsurance	—None—
surgery	Physician/surgeon fees	30% coinsurance	40% coinsurance	You may be required to <u>preauthorize</u> ; failure to <u>preauthorize</u> results in \$200 penalty.
If diament	Emergency room care	\$100 <u>copayment</u> plus 30% <u>coinsurance</u>	\$100 copayment plus 30% coinsurance	—None—
If you need immediate medical attention	Emergency medical transportation	30% <u>coinsurance</u> for ambulance	30% <u>coinsurance</u> for ambulance	—None—
	<u>Urgent care</u>	\$45 <u>copayment</u>	\$45 copayment	—None—
	Facility fee (e.g., hospital room)	30% coinsurance	40% coinsurance	Failure to <u>preauthorize</u> results in \$200 penalty.
If you have a hospital stay	Physician/surgeon fees	30% coinsurance	40% coinsurance	You may be required to <u>preauthorize</u> ; failure to <u>preauthorize</u> results in \$200 penalty. Cosmetic surgery is not covered.

<sup>[\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.dmba.com</u>.]

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need mental health, behavioral health, or	Outpatient services	\$20 copayment	\$25 copayment	—None—	
substance abuse services	Inpatient services	30% coinsurance	40% coinsurance	Failure to preauthorize results in \$200 penalty.	
	Office visits	30% coinsurance	40% coinsurance	—None—	
	Childbirth/delivery professional services	30% coinsurance	40% coinsurance	Planned home birth is not covered.	
If you are pregnant	Childbirth/delivery facility services	30% coinsurance	40% coinsurance	You must <u>preauthorize</u> hospital stays of more than two days for a vaginal delivery or four days for a cesarean section delivery. Non-licensed birthing centers are not covered.	
	Home health care	30% coinsurance	40% coinsurance	Failure to preauthorize results in \$200 penalty.	
	Rehabilitation services	\$35 <u>copayment</u>	\$40 copayment	25 visit limit per year for physical therapy and 25 visit limit per year for occupational therapy (additional visits may be available with preauthorization)	
If you need help recovering or have other special health needs	Habilitation services	\$35 <u>copayment</u>	\$40 copayment	25 visit limit per year for physical therapy and 25 visit limit per year for occupational therapy (additional visits may be available with preauthorization)	
	Skilled nursing care	30% coinsurance	40% coinsurance	Failure to <u>preauthorize</u> results in \$200 penalty; covers up to 50 days	
	Durable medical equipment	30% coinsurance	40% coinsurance	You may be required to <u>preauthorize</u> ; failure to <u>preauthorize</u> results in denial or \$200 penalty.	
	Hospice services	30% <u>coinsurance</u>	40% coinsurance	Failure to preauthorize results in \$200 penalty.	
	Children's eye exam	\$35 copayment	\$40 copayment	One routine exam per calendar year	
If your child needs dental or eye care	Children's glasses	Not covered; you pay 100%	Not covered; you pay 100%	—None—	
or cyc ourc	Children's dental check-up	Not covered; dental plan is available	Not covered; dental plan is available	—None—	

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Any treatment not medically necessary
- Cosmetic surgery
- Custodial care unless medically necessary
- Dental care (adult)
- Eyewear (except after surgery)
- Long-term care

- Non-formulary drugs
- Private-duty nursing unless preauthorized
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery (eligibility based on strict medical criteria)
- Chiropractic care

- Emergency and non-emergency care when traveling outside the U.S.
- Hearing aids

- Routine eye care (adult)
- Routine foot care
- Some infertility treatments

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Administration, 1-888-444-3272 or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>; or the U.S. Department of Health and Human Services, 1-877-267-2323, ext. 61565, or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: DMBA, 1-800-777-3622 or <u>www.dmba.com</u>, or the Department of Labor's Employee Benefits Security Administration at 1-866-444-(EBSA) 3272 or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes. Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet the Minimum Value Standards? Yes.** If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-777-3622.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-777-3622.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-777-3622.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-777-3622.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$35
■ Hospital (facility) coinsurance	30%
■ Other coinsurance	30%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$20
Coinsurance	\$3,400
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$3,480

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well- controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$35
■ Hospital (facility) coinsurance	30%
■ Other <u>coinsurance</u>	30%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$200	
Coinsurance	\$2,100	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$2,320	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$35
■ Hospital (facility) coinsurance	30%
Other coinsurance	30%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$300
Coinsurance	\$600
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$900

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.