

# Mission Automobile Accident Procedure – U.S.

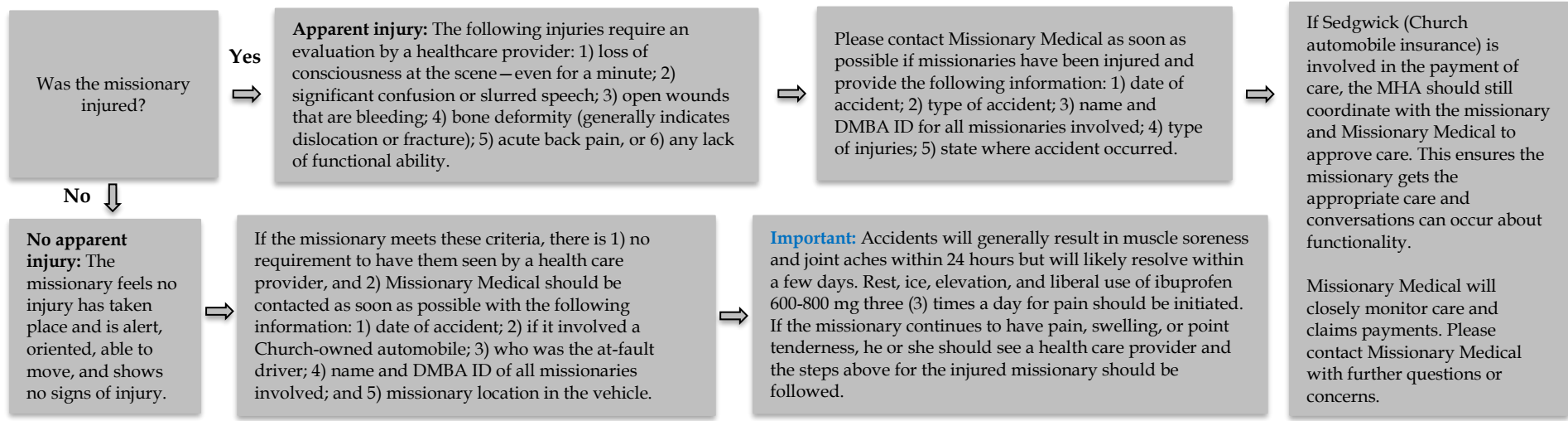
Medical Document (MD-00169)

Last Approved: 06/27/2023

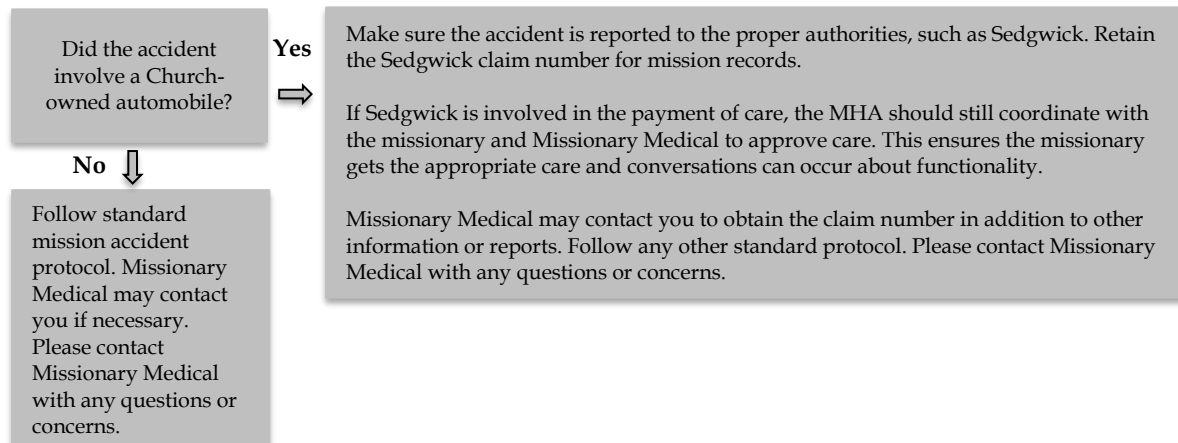
**Definition of Motor Vehicle Accident:** Missionary is involved in a motor vehicle accident; either as a driver or passenger in an automobile, or hit by an automobile as a cyclist, or as a pedestrian.

**Protocol for Motor Vehicle Accidents:** For all accidents involving an automobile the missionary should contact the Mission Health Adviser (MHA) / Area Medical Adviser (AMA) and Vehicle Coordinator. Procedures for MHA / AMA and Vehicle Coordinators are explained below.

## For Mission Health Adviser (MHA) / Area Medical Adviser (AMA)



## For Vehicle Coordinators



## Missionary Medical Contact Information

For calls that are health care related, and for the initial call to report an accident, please contact the Missionary Medical Nurse Team at the telephone numbers below.

For calls that are payment or insurance related, such as health care bills, please contact the Missionary Medical Coordination of Benefits Team at the telephone numbers below or by email at [mmcob@dmba.com](mailto:mmcob@dmba.com).

1-800-777-1647 (toll free)  
1-801-578-5650 (local)