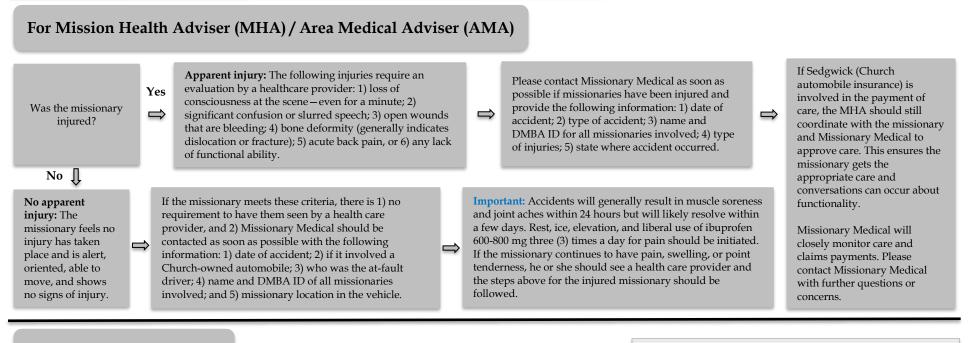
Mission Automobile Accident Procedure - U.S.

Medical Document (MD-00169)

Definition of Motor Vehicle Accident: Missionary is involved in a motor vehicle accident; either as a driver or passenger in an automobile, or hit by an automobile as a cyclist, or as a pedestrian.

Protocol for Motor Vehicle Accidents: For all accidents involving an automobile the missionary should contact the Mission Health Adviser (MHA) / Area Medical Adviser (AMA) and Vehicle Coordinator. Procedures for MHA / AMA and Vehicle Coordinators are explained below.



For Vehicle Coordinators

Yes

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Did the accident involve a Churchowned automobile?

No 🎵

Follow standard mission accident protocol. Missionary Medical may contact you if necessary. Please contact Missionary Medical with any questions or concerns. Make sure the accident is reported to the proper authorities, such as Sedgwick. Retain the Sedgwick claim number for mission records.

If Sedgwick is involved in the payment of care, the MHA should still coordinate with the missionary and Missionary Medical to approve care. This ensures the missionary gets the appropriate care and conversations can occur about functionality.

Missionary Medical may contact you to obtain the claim number in addition to other information or reports. Follow any other standard protocol. Please contact Missionary Medical with any questions or concerns.

Missionary Medical Contact Information

For calls that are health care related, and for the initial call to report an accident, please contact the Missionary Medical Nurse Team at the telephone numbers below.

For calls that are payment or insurance related, such as health care bills, please contact the Missionary Medical Coordination of Benefits Team at the telephone numbers below or by email at <u>mmcob@dmba.com</u>.

1-800-777-1647 (toll free) 1-801-578-5650 (local)